



**YÖNETİM SİSTEM SERTİFİKASI**  
Certificate of Registration

**ISO 10002:2018**

**Certificate No**  
CS-230892

**Initial Registration Date:**  
14/07/2023

**Re-issue Date:**  
13/06/2024

**Expiry Date:**  
13/07/2025

**End Date:**  
13/07/2026



**ALOTECH İLETİŞİM TEKNOLOJİLERİ TİCARET A.Ş.**

Headquarters: Dumlupınar Mahallesi Yumurtacı Abdi Bey Caddesi Nuhoglu Yenitepe Projesi No:4 A Blok Daire 207 34720 Kadıköy İstanbul  
TÜRKİYE  
Technopark: Yıldız Teknoloji Gelistirme Bölgesi Çifte Havuzlar Mah. Eski Londra Asfaltı Cad. Blok: B1 Blok Kapi No: B1-207 Esenler İstanbul  
TÜRKİYE

This certificate will remain current subject to the company maintaining its system to the required standard and the result of the surveillance audits which will be carried out at the least once in a year

Validity of Certificate could be controlled by QR code or by Certificate no via [www.proks.co](http://www.proks.co)

Has been approved by Proks

**Scope of Activities**

Implementation of Customer Satisfaction Management System in Cloud Call Center Services

  
Sign: Alper Ozturk  
General Manager



This Certificate is a property of Proks and must be returned on request.