
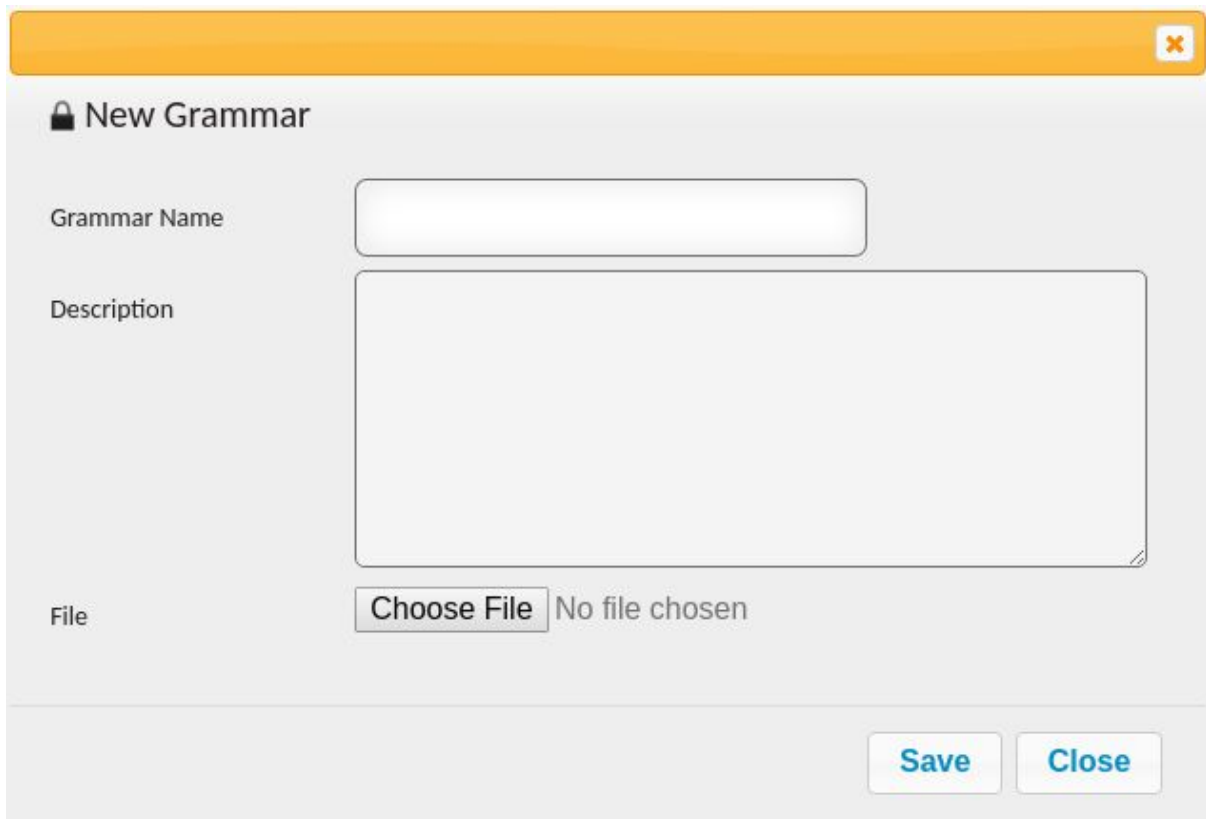



Grammar

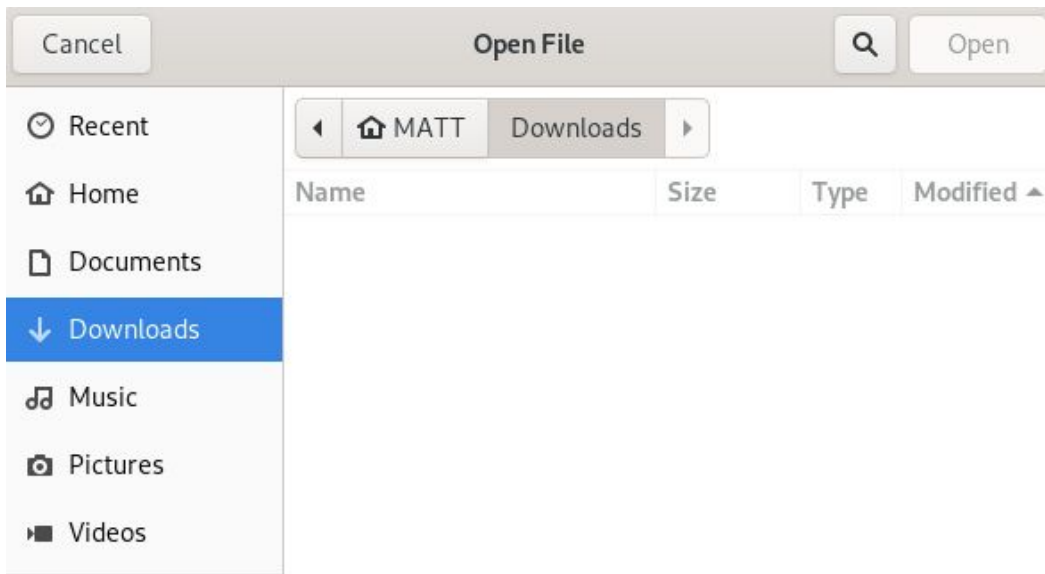


Adding a Grammar

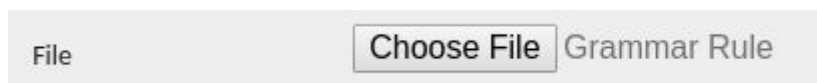
1. Click the new button, , in the top right-hand corner, the following pop-up screen will appear as shown below:



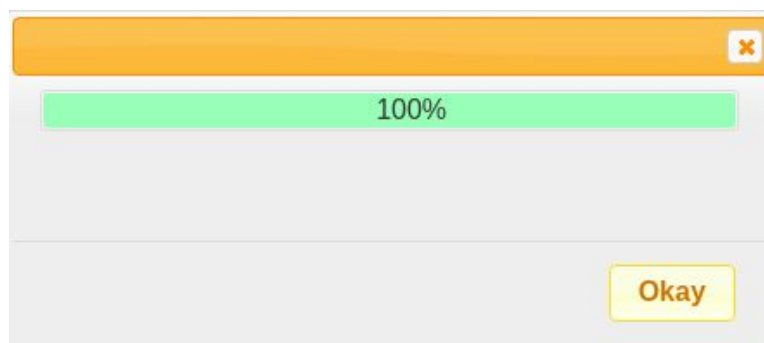
2. In the “Grammar Name” input box, type the desired name.
3. In the “Description” input box, if desired, type a description.
4. Click the “Choose File” button, . The file explorer will appear, as shown below:

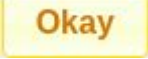


5. Double click the desired grammar file. The grammar rule will appear in the pop-up window, as shown below:





6. Click the save button, . The following pop-up window will appear:



7. Click the okay button, . The newly created grammar will appear in the grammar name list, as shown below:



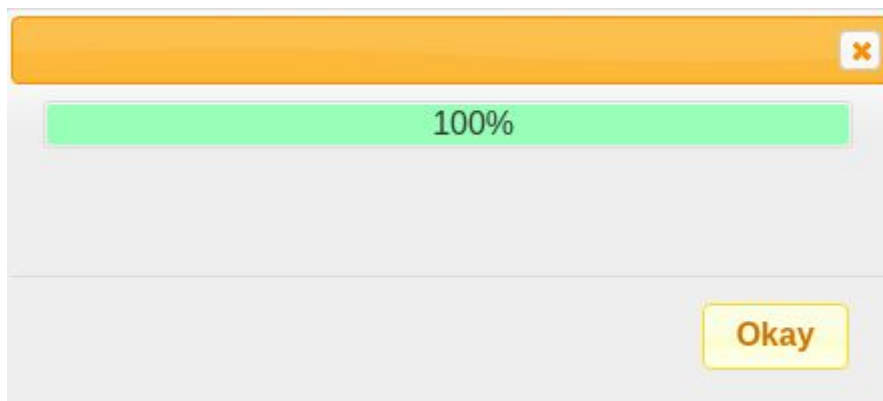
Editing a Grammar

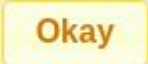
1. To edit a grammar, click the edit button, , located on the far right of the Grammar name after the download button, , as shown below:




2. Make changes as desired.

3. Click the save button, . The following pop-up window will appear:





4. Click the okay button, .

Downloading a Grammar

1. To edit a grammar, click the download button, , located on the far right of the grammar name after the “Description” column as shown below:



Deleting a Grammar



1. From the Grammar name list, click the delete button, , to the right of the edit button, . When the delete button is clicked the following pop-up will appear:

demo.callcenterstudio.com says

New Grammar Example grammar will be deleted permanently. Do you want to continue?

Cancel

OK

- Select the cancel button, , to cancel the deletion.
- Select the OK button, , to confirm the deletion.

2. Confirm the deletion by clicking the OK button, .

The screen will reload, and the deleted grammar will not be shown.

Searching for a Grammar

1. Click the “Name” input box, type the grammar’s name, the input box is shown below:

A screenshot of a user interface element. It consists of a light gray rectangular container. On the left side of the container, the word "Name" is written in a light gray font. To the right of the text is a white rectangular input field with a thin gray border and rounded corners.

Note: Partial names can be used, when spelled correctly.